

## FAQs about COS Expertise shutdown

### **Did my profile get integrated into Pivot?**

Yes – if you are affiliated with an institution that subscribes to COS Funding Opportunities and Expertise, and you have at least a basic, searchable profile on Expertise, it was integrated into Pivot.

### **Can I make any changes to my Profile before the shutdown date?**

Yes – once we shutdown Expertise, we will integrate the Expertise data into Pivot one last time. Note that we will not be able to bring over affiliation and publications in this integration process.

### **How do I update my profile once it is moved to COS Pivot?**

To update your profile in Pivot, log in to Pivot. After you have logged in you will see Welcome, (your name). If your profile is already linked to your account, your name will be blue (linked). Click on your name to be taken to the screens to update your profile. If your name is not blue, you will see a blue 'claim profile' next to your name. Click on that link to walk through the steps of claiming your profile. Once you have claimed your profile, you can click on the "update your profile" link located directly in your Pivot profile. Any submissions are reviewed by our editorial team prior to being posted and it may take up to a week for your changes or additions to be visible to others. Visit the COS Pivot You Tube channel to view the video on how to claim and update your profile ([www.youtube.com/proquestpivot](http://www.youtube.com/proquestpivot)).

### **What will happen to the MyProfile webpage I have?**

These webpages will no longer be available when Expertise is shutdown since it will not be possible to update the content.

### **Will this affect my COS account?**

No – your COS account is not affected by this. If you are affiliated with an institution that subscribes to Funding Opportunities and related services, you can still log in to those modules with your current username and password.

### **Do I have to create a new account to access Pivot?**

No – if you are affiliated with an institution that subscribes to COS Funding Opportunities, you have access to Pivot with the same username and password that you use to access Funding Opportunities.